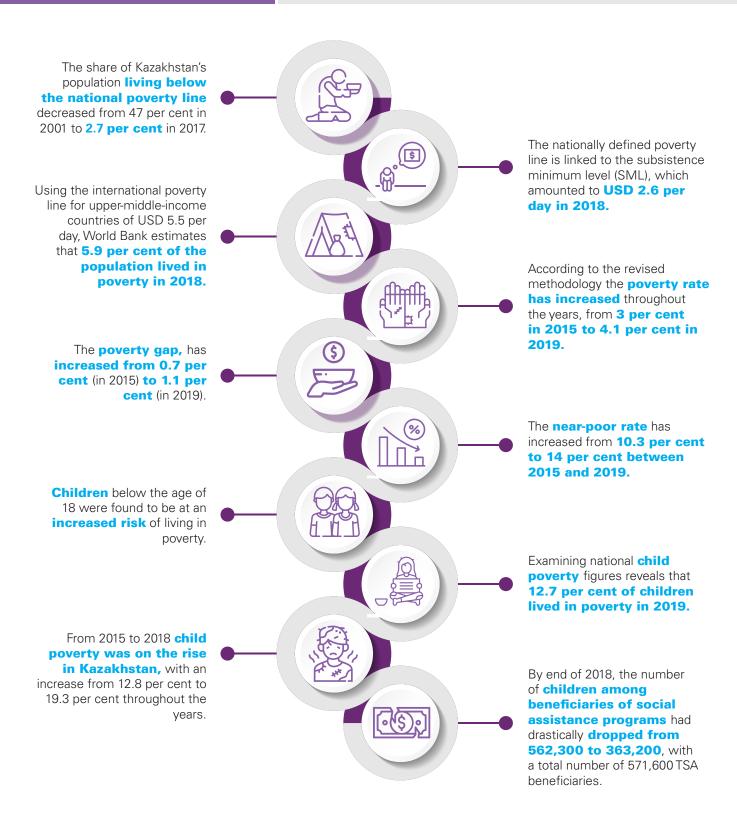
# **Evaluation of the social protection system for children and their families in Kazakhstan 2015-2020**



## The scale of the problem



## Why this evaluation is important?



In 2018, the Government of Kazakhstan, more specifically the Ministry of Labor and Social Protection, embarked on a reform process of its social assistance system for children and families. To further improve coverage, adequacy, and targeting effectiveness of its poverty-targeted transfers, the flagship poverty-targeted social assistance programme (TSA) has since undergone multiple amendments and reforms. With a vision of ensuring that more resources go to those who need them most and increasing the coordination and integration between cash assistance and social services, three main benefits for vulnerable and poor families – the special state allowance, state child assistance, and TSA – were integrated into the TSA through the reform. Additionally, a conditional employment link with the mandatory participation of ablebodied TSA beneficiaries in employment programmes based on a social contract, was introduced.



A UNICEF-led assessment of the proposed reform highlighted a heightened risk for exclusion of many low-income and poor children from the reformed cash transfer schemes. By end of 2018, the number of children among beneficiaries of social assistance programmes had drastically dropped, suggesting that the reformed TSA failed to take up existing beneficiaries as planned. More generally, the effectiveness of social assistance for children and their families remains a concern with several studies highlighting administrative and policy bottlenecks that restrict access to social assistance.



In light of the evidence on prevailing barriers that children and families face in accessing basic services and social protection services, UNICEF Kazakhstan commissioned the Economic Policy Research Institute (EPRI), to conduct an evaluation of the social protection system for children and their families in Kazakhstan. The purpose of the evaluation was to assess the degree to which family- and child-focused cash transfer policies and programmes contribute to child and family well-being in Kazakhstan and to examine in how far transfers reduce barriers to access of basic social services and bottlenecks preventing the full realization of children's rights. In light of the ongoing COVID-19 pandemic, the evaluation also explored in how far cash transfers helped families with children manage some of the socio-economic effects of the crisis.

# **Research Methodology**



The evaluation used a combination of **different research methods** to answer evaluation questions.



Along with a review and analysis of **secondary literature and data**(mainly the HBS 2015-19), the evaluation relied on collaborative research to collect and analyze **primary qualitative data**.



Combining different data sources helped to triangulate the results and ensure the reliability of the results.



Due to COVID-19, primary data collection activities were conducted remotely by our team of national researchers using a variety of teleconferencing facilities.

Primary qualitative data collection comprised key informant interviews with policy makers at national level and with implementers at sub-national level in four regions – **Astana**, **Kyzylorda**, **Turkestan**, and **West Kazakhstan**.



At total of **30 KIIs** were carried out.



#### **100 interviews**

with beneficiaries of the TSA programme were conducted in these four regions.

## **Main findings**



**Relevance**: The evaluation found that the reforms of social assistance for children and families are only partially in line with the needs and expectations of families with children, particularly the most vulnerable and poor.



**Effectiveness:** The changes to the targeting and eligibility criteria created additional bottlenecks for families to access assistance, reducing the effectiveness of social assistance to reach all children and families in need.



**Efficiency:** Despite reforms, efficiency of TSA distribution according to income quintiles decreased throughout 2015-2019. Relatively high exclusion and inclusion errors of the programme (81.7 and 94 per cent in 2019 respectively) remain. TSA has not offset trend of rising poverty, as beneficiary numbers increased significantly since 2017, while poverty rates of vulnerable groups continued to rise.



**Impacts:** The reformed TSA has mostly helped beneficiaries to cover their basic needs, but mostly did not help families with children cover any additional costs related to children's needs. Most beneficiary families spent the transfer on food, suggesting that the TSA plays an important role in contributing to food security. However, families were rarely able to afford a nutritious diet with fresh fruit and vegetables for their children.



**Sustainability**: The TSA is likely to be continued in the future, including its link to employment, which is expected to remain the focus area of the Government.

### Lessons learned



Monetary assistance alone is not a panacea for alleviating the multiple deprivations faced by families and children.



When reforming programmes from categorical to means-tested, a share of beneficiaries' risks being dropped from the beneficiary list, including vulnerable groups.



Programme requirements should be calibrated on the basis of needs and abilities of different beneficiary groups to reduce barriers to access.



In the case that social assistance is linked to a condition of employment, functionality needs to be ensured through context-specific solutions, that are adapted to regional labour markets and individual cases.

## Recommendations



Review the TSA's current targeting approach to achieve the reduction of targeting errors.

Review the benefit adequacy for families with children.

Refine the employment linkage of the conditional TSA.

Upskill social workers to provide more comprehensive support to families.

Introduce an integrated social registry.

#### CONTACT